



Terms & Conditions of City Plaza VIP Customer Club

General

- 1.1 The City Plaza VIP Customer Club is administered by City Plaza Centre Management under Australian Unity Property Trust ABN: 73 246136 958.
- 1.2 The use of the card by a VIP Customer Club Member (hereafter referred to as Members) indicated acceptance of the Terms & Conditions governing this promotion.
- 1.3 City Plaza Centre Management reserves the right to amend these conditions at anytime without notice. A copy of the current Terms & Conditions is available from www.tamworthcityplaza.com.au.
- 1.4 The Promoter and businesses associated with the VIP Customer Card promotion, accepts no responsibility for any loss or damage whatsoever which is suffered (Including but not limited to indirect or subsequent loss) or for any personal injury suffered unsustained as a consequence of the use or enjoyment of any item gained via the showcase or major prize except for any liability which cannot be excluded by law.

Membership

- 2.1 No membership fee is payable
- 2.2 All Members must be 16 years or older
- 2.3 A person is eligible to join the VIP Customer Club whilst an employee of City Plaza. However employees can not accumulate loyalty points nor enter major prizes.
- 2.4 Any person(s) living within the same premises as an employee of City Plaza can not gain loyalty points or enter major monthly prizes.
- 2.5 The Member is responsible for their own card.
- 2.6 Only one membership per person permitted
- 2.7 A card issued to a Member can only be used by that Member. The Member must not give their card to another person to swipe or redeem points in their place. This WILL result in loss of membership.
- 2.8 The Member must show one item of acceptable identification (that being photo ID) when receiving replacement card

Points & Prizes

- 3.1 Members can only swipe their VIP Customer Card once daily, except Sundays & Thursdays were two swipes per 24 hours period is provided. That being once in the morning and again in the afternoon on Sundays and once during the day and once during the evening on Thursdays.
- 3.2 One (1) loyalty dollar is rewarded per swipe except during bonus periods, birthdays (if date given at time of application) or any time that City Plaza Centre Management states.
- 3.3 City Plaza reserves the right to adjust loyalty dollars as a result of malfunction, operators fault, misrepresentation or any other reason beyond the knowledge or fault of City Plaza Centre Management.
- 3.4 No prizes can be exchanged for cash
- 3.5 City Plaza Centre Management is not responsible in anyway to the Member in relation to the unavailability or withdrawal of a particular benefit which may have been previously displayed or promoted as being available.
- 3.6 Any unredeemed points greater than 2 years may be deleted and 30 days notice given to Members to ensure awareness of impending deletion
- 3.7 In the event of any error or misprint written on any printed kiosk tickets, neither City Plaza Centre Management nor the Retailer named on that ticket is responsible to give the Member the prize listed or discounted product on that particular ticket.
- 3.8 The Member must show one item of acceptable identification (that being photo ID) when receiving items from the showcase, discounts or major prizes in regards to this promotion.
- 3.9 Receipts valid for 30 days from oldest dated receipt and only form one of our specialty retailers.

Suspension / Termination of Membership

- 4.1 Coles and Kmart receipts excluded and will not be accepted.
- 4.2 City Plaza Centre Management has the right to may suspend or cease the operation of the VIP Customer Club at any time without notification
- 4.3 City Plaza Centre Management has the right to suspend or terminate, also cancel all points of any Members membership to the VIP Customer Club if the following occurs:
 - a) Failure by the Members to comply with terms & conditions
 - b) Conduct of any Member which City Plaza Centre Management in its sole and absolute discretion considers dishonest, offensive, disruptive and/or intimidating to Tenants/Customers
 - c) The death of a Member
 - d) The Member or member of their family living with the Member has become an employee of any tenant within City Plaza.
 - e) The Member has a current ban from the City Plaza premises

Privacy

- 5.1 City Plaza centre Management complies with the National Privacy Principles under the Privacy Act 1988.
- 5.2 A copy of the Privacy Statement is available from www.tamworthcityplaza.com.au or by contacting City Plaza Centre Management on (02) 6766 6488

**Regards, City Plaza Centre
Management**